

PURCHASE ORDER FORM BY A CONSUMER

WORLD NATURAL WELLNESS PVT. LTD.

UGF-30, Parsvnath Bibhab Plaza, Sector Alpha I, Greater Noida, Gautam Buddha Nagar-201308, U.P, India **Email:** info@worldnaturalwellness.com,

Website: www.worldnaturalwellness.com

Signature

Name & Address of Pick-up Store/Franchisee:						
					DATED	DD MM YYYY
have rea	d the Terms and conditions as under:		f to which	I fully agree a	nd place the pu	rchase order for the
S.No	Name of Product	MRP (₹)	DP (₹)	Quantity	Amount (₹)	Cash-back Applicable
CDAN	ID TOTAL					
OKAN	DIOTAL					
REMAR	eks			-	Signature of	the Consumer
Delivery taken by hand vide Invoice No(Name or(Name or						
-	Receipt No Dated				ourier, mansp	ortj
	ment received in cash/B					

TERMS & CONDITIONS FOR PURCHASE ORDER BY A CONSUMER

- The consumer herein declares that he/she has voluntarily, without any coercion, placed order overleaf, online/digitally or personally, for purchasing the products being marketed by M/S World Natural Wellness Private Limited (hereinafter referred to as "Entity").
- 2. The consumer herein assures that he/she has visited the website of the entity www.worldnaturalwellness.com and asserted itself with the products and all relevant information thereto.
- 3. The entity herein assures to the consumer that it has employed sufficient measures to safeguard the data provided by it and the same is displayed on its website: www.worldnaturalwellness.com.
- 4. The entity also assures the consumer that it has well defined Buy-back and refund policy and mechanism displayed on its website: www.worldnaturalwellness.com.
- 5. The entity also assures the consumer that it has a well defined "Grievance redressal mechanism" displayed on its website: www.worldnaturalwellness.com.

 The remedial measures available to the consumer are:
 - Acknowledgement and Resolution of complaint by the entity's customer care
 Cell within 48 hours of the time the complaint it receives at its end
 - Within 30 days' from the date of receipt of the complaint at its end by the Grievance Redressal Officer particulars of whom are displayed on its website: www.worldnaturalwellness.com.
 - > Thereafter, if still unsatisfied, the consumer will have to approach the National Consumer Helpline or State Consumer Helpline (NCH or SCH) of which the entity is a convergence partner
 - > If still not satisfied with the resolution offered by NCH or SCH, as the case may be, the consumer can approach an appropriate consumer forum or consumer court.
- 6. These terms and conditions have been prescribed by the entity, without prejudice, in accordance with the prevailing provisions of the Consumer Protection Act, 2019 and rules framed there under.

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